



CAFM SUCCESS REALIZED

Let AMS help you maximize your CAFM investment

- CAFM system evaluation
- Increase software ROI
- Improve facilities processes
- Deliver sophisticated reporting
- Custom forms and processes
- Seamlessly exchange enterprise data
- Create unique rules and data mapping
- Extended security and audit capabilities
- CAFM system documentation
- Targeted CAD and CAFM training
- Get your facilities online quickly and accurately

AMS CAFM Solutions provides productivity-boosting automation consulting for facility managers. Maximize your software investment and improve facility management processes with AMS CAFM Solutions' full range of services.

“AMS understood our IWMS vision and was able to implement a solution that exceeded it. As part of this, they provided utilities that significantly reduced our time to maintain the system and increase the efficiency of our business processes.”

— **Chris Duggan**
Global Senior Occupancy Planning Manager
CA / Jones Lang LaSalle

Who we are

AMS is an official FM:Systems Solution Partner, offering productivity-boosting automation and workflow solutions for the facility management community. AMS is also a leading Autodesk Developer and Value Added Reseller. AMS was founded in 1987 to assist its clients in the implementation of technology solutions to improve their business processes and AMS has consistently been at the forefront of CAD, CAFM and data management workflow technology.

Services

AMS applies its vast technical resources and hands-on experience in the facility management industry to each consulting assignment. AMS works with its FM clients to maximize their software investment through all phases of their CAFM implementation.

Software Customization

Many of our clients have specific facility management needs that at times cannot be met by out-of-the-box tools. AMS works with our clients to develop targeted software customization, always focusing on cost-effectiveness, maintenance and ongoing value.

Facility Maintenance

Work order management is a critical component of running your facilities and its processes must be carefully molded to your organization's requirements. AMS has helped its clients with complex customization such as detailed process mapping and automatic issuance of work orders from move requests.

CLIENTS



Please tell us about your move...

Information About Person Moving

Name of person moving: SMITH, LINDA S.
 Current location: 02-110348
 Department: R304, Information S...
 Phone number: 852-7817
 Mail Stop: 1170
 Email Address: linda@msp...

Details And Responsibilities

Move Type: Select One
 Date you are requesting the move for: [calendar icon]
 ⚠ Moves are normally scheduled for Wednesdays only, and the move date is subject to change by the space planner.
 What project number should be used? [input field]

Furniture Reconfiguration:
 An example of this would be if the office needs to be reconfigured from a single occupant office to support double occupancy.
 [Close Window]

Customized Move Management form.

Move Management

AMS helps its clients navigate the complex processes of move management. Proper move management configuration is fundamental to the success of your CAFM implementation and AMS staff provides expert assistance in move form and report customization, process mapping and context sensitive help. With help from AMS, there's no longer a need to use Excel spreadsheets to manage your move efforts!

Financial Allocations

Financial reporting is a key responsibility of the facility management team. AMS offers extensive experience and technical prowess in developing customized financial allocations using FM:Systems software. Whether complex organizational hierarchy or global roll-up reporting, AMS will apply years of practical experience to this critical FM function.

Data Exchange

The success of your CAFM system is dependent upon the seamless exchange of critical data throughout the organization. AMS provides targeted services to link FM:Systems modules with SAP, PeopleSoft and other HR and financial systems, successfully synchronizing your CAFM data with multiple enterprise systems.

The screenshot shows a software interface for a 'Move Request Report'. At the top, it says 'AMS Move Request Report' and '10/19/2005'. Below that, it identifies the user as 'BARCA, MYRA' and the date as '10/19/2005'. The report is divided into several sections: 'Personal Info' (Department: S124, Phone No: 883-6145, Mail Stop: R03, Email: mbarca@tr.org, Contact: IAN, LEV, J.), 'Move Details' (Project No: 1, Reconfiguration?: No, Phone Moving?: No, FAX Moving?: No, Modern Moving?: No, Room Size: 1, ISDN?: No, Satellite?: No), and 'Property' (Barcode No: S124, Qty: 1, Property Description: LASERJET, Additional Property Information: (12345), S124, Qty: 2, Property Description: FILE CAB, Additional Property Information: (LAT3), S124, Qty: 1, Property Description: SHREDDER). There are also icons for 'Room Size' and 'Room Notes'.

Customized Crystal report in FM: Interact

Advanced Reporting

AMS staff apply their in-depth knowledge of FM:Systems software together with Crystal Reports to create highly effective, time-saving reports. AMS also provides Crystal Reports consulting and targeted training that will guarantee optimum reporting from your CAFM system.

Standards Documentation

Establishment of CAD and CAFM standards improve accuracy, efficiency and productivity. AMS provides documentation of system architecture and system administration to ease software upgrades and staff turnover.

Field Verification

AMS can assist in tackling the time-consuming field verification process using the latest technology for efficiency and accuracy, such as tablet PCs and automated asset tagging and processing. AMS provides complete CAD input, polylining, automated room and grid numbering and drawing cleanup services.



State-of-the-art field verification

Training

Achieve top performance for your staff and take full advantage of your CAFM system with expert training for CAD, CAFM, advanced reporting and Crystal Reports. AMS' targeted training and new regional training will make the difference between just getting by and achieving top performance for your facility management automation.

Call AMS today for more information or to schedule a personalized web demo. Contact Rich Peacock, CAFM Director of Sales at (973) 882-8008 or rpeacock@amsystems.com

Let AMS help you achieve your FM potential.



CASE STUDIES



WYNDHAM
WORLDWIDE



Wyndham, one of the foremost providers of hospitality services in the world, has complex FM process and reporting needs. AMS assisted in creating robust, multi-site CAFM solutions to achieve accurate global

snapshots of Wyndham's real estate holdings, while accommodating the specific CAFM needs of its multiple properties. AMS worked closely with Wyndham to configure its FM:Interact software to meet organizational goals for space management, move planning and work order management.

Wyeth



Wyeth, a global leader in pharmaceuticals and consumer health care products, operates office and research facilities throughout

the world. AMS worked with Wyeth to configure its FM:Interact software to maximize the effectiveness of its move management processes. The customized system automatically triggers multiple work orders for move requests, putting into action all move teams such as telephone, network and help desk. The result is a streamlined, highly efficient move process and exemplary customer service to end user departments.

NOVARTIS



Novartis Pharmaceuticals is a global leader in the healthcare industry with worldwide offices, research centers and

major research partnerships. AMS was brought on board to tackle the facility group's complex requirements for financial allocations and move planning. With a strong foundation of FM:Interact and Crystal Reports, AMS developed extensive financial allocation reporting systems and a powerful customized move management system. As a result, Novartis has streamlined its facilities processes and substantially increased operational efficiencies.